



**FOR CUSTOMER AFTER SALE SERVICE please call 01284 339669  
or email [sales@underfloorshop.co.uk](mailto:sales@underfloorshop.co.uk)**

Thank you for placing your recent order and for shopping with Underfloor Shop. Please find enclosed item(s) ordered. If you wish to return any of the goods for any reason, please complete the Goods Return Note below and return it with the item(s) to our address below; we suggest you use a tracked service.

Underfloor Shop  
Unit A Rougham Industrial Estate  
Rougham  
Bury St Edmunds  
Suffolk  
IP30 9ND

Please return any goods within 14 days of receipt. Any item returned (unless faulty) must be returned unused and in a re-saleable condition. If the product is not re-saleable, we will return the item(s) to you with no refund. If you state that the product is faulty, our technical team will test the product upon return to confirm this and a refund will be issued.

#### **GOODS RETURN NOTE**

***Please ensure you complete the below Returns Note in full. Incomplete forms will result in a delay in processing the request.***

<b>Name</b>	
<b>Address</b>	
<b>Postcode</b>	
<b>Daytime Tel No</b>	
<b>Order Number</b>	
<b>Date goods ordered</b>	
<b>Date goods received</b>	
<b>Date goods returned</b>	
<b>Reason for return</b>	
<b>Do you require a refund or replacement</b>	
<b>Method of payment used</b>	

**[www.underfloorshop.co.uk](http://www.underfloorshop.co.uk)**